### **2024 Parents Survey Results**

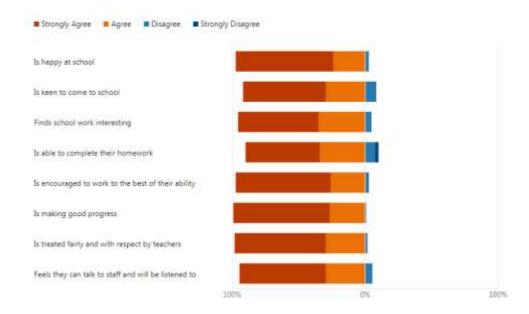
At Loxdale, we are always interested to hear how parents and carers think we are doing as we educate your children. All parents/carers have been surveyed and we are pleased to have received 109 responses from 311 families representing a 35% response rate.

We already have our own ideas and plans about how we could improve and things that we would like to change across the school. However, what is equally important is what parents/carers and children think.

We are pleased that the feedback we have received is very positive and there has been lots of constructive feedback and ideas for the future. Below is a summary of the survey results and some of the comments that we have received. Please note that the statistics reported relate to the percentage of responses.

## Your child's experience at Loxdale

We asked eight questions to help us understand how parents/carers feel about their child's experience at Loxdale. For all eight questions, the responses were positive, and it is particularly encouraging to see that 97% of parents/carers think that their child is happy at Loxdale and that 99% of parents/carers think that their child is making good progress at Loxdale. Our lowest score in this section is that only 90% of parents/carers think that their child can complete their homework.



# Parent's thoughts

We asked nine questions about parents'/carers' thoughts about the partnership between themselves and Loxdale.

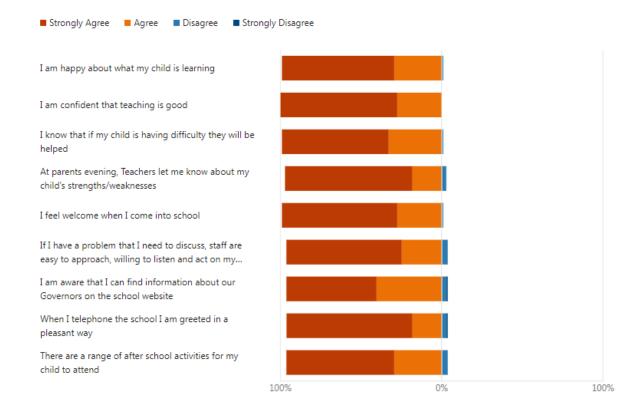
100% of parents/carers think that teaching at Loxdale is good.

99% of parents/carers agree or strongly agree that they are happy with what their child is learning that they feel welcome when they come in to school and that if their child is having difficulties that they will be helped.

97% of parents/carers feel confident that teachers would let them know about their child's strengths/weaknesses.

96% of parents/carers feel confident that if they have a problem, that staff are easy to approach and willing to listen/act on their concerns and that when telephoning the school, they are greeted in a pleasant way. Parents/ carers also feel that that there are a range of activities for their child to attend.

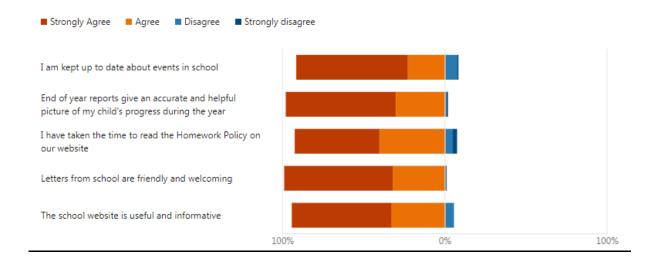
We have seen a really big improvement to the question about parents/carers being aware of the role of a governor. This year, 96% report that they are aware that they can find the information on the school's website. This represents an improvement from 88% last year.



### **Communication**

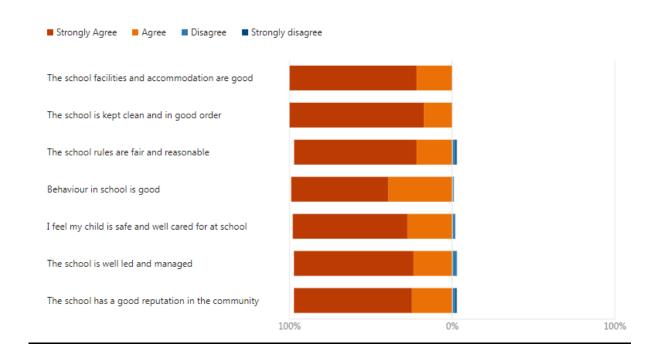
We asked 5 questions about the way the school communicates with parents/carers. 99% of parents/carers feel that letters from the school are friendly and welcoming. 98% of parents/carers feel that end of year reports are accurate. 95% of parents/carers feel that the school website is useful and informative. 93% of parents/carers said that they have taken the time to read the homework policy on the school website.

92% of parents/carers feel that they are kept up to date with events in school. This is consistent with some of the comments that have been shared and is reported later in this report.



## Loxdale Primary school in general

We asked a further seven questions about Loxdale as a whole and were really pleased with how well we are thought of by parents/carers. 100% of parents/carers agree that school facilities and accommodation are good and that it is kept clean and in good order. 99% feel that behaviour in school is good and 97% of parents/carers feel that school rules are fair and reasonable, that the school is well led and managed and that the school has a good reputation in the community.



#### Your comments

We have been overwhelmed by the number of positive comments made in our survey. It is lovely to hear that the school is well thought of amongst our parents and carers. Every parent/carer that completed the survey had something positive to say about the school. There were several times that similar comments appeared, and it was really pleasing to read statements like, 'Welcoming and friendly environment as well as up to date information on school activities' and 'Really love what the school is doing.' 'I can see Loxdale Primary School is offering lots of different ways of learning' and 'The wellbeing of the children is important.'

Here are a few of our favourite comments:

'All the teachers are very supportive and it's nice to see smiling faces from them as they open the gate in the morning to greet us as well as leaving the school.'

'Friendly staff, well-kept school. My daughter loves her teacher and her classmates she loves coming into school.'

'All staff seem to know all the children which, considering the number of pupils. is lovely and makes us as parents feel like staff care.'

'The school make sure the kids are happy. Always entertaining them which encourages them to learn. My son is happy and confident.'

'My mom recently attended the school drop off with me and she loved the teachers being present round school welcoming and saying good morning to the children and parents. This is something I never thought about until she said. She said it was welcoming and friendly.'

'Out of all the schools in the area Loxdale appears to be the better school, with all the fun days they offer the children compared to other schools I think is great.'

We also asked what we could do better as it is always useful to know what parents/carers think. We had some useful suggestions and will be looking at these in more depth soon. We will provide further feedback on our website soon with a special 'We are listening' page, where we will show what we have done towards implementing those suggestions that we are able to address.

# Thank you!

We would like to thank you all for completing the survey. Your feedback goes a long way to helping us make Loxdale the school that it is.

Loxdale Primary School is not just a building housing children and teachers. We are very much a school that prides itself on being part of the community, a community that is represented by the children, parents/carers and families that use the school. We are extremely pleased that so many of you think so highly of Loxdale and thank you for the huge part that you all play.

We have completed the drawer for the £25 prize and the winning parent has been contacted.