

The logo for Internet Matters, featuring the text "internet matters.org" in white on a green rectangular background.

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Discord App Safety Settings Guide

Controls & settings guide

Learn how to manage your child's online safety on the Discord app by enabling or disabling security, privacy and data features.

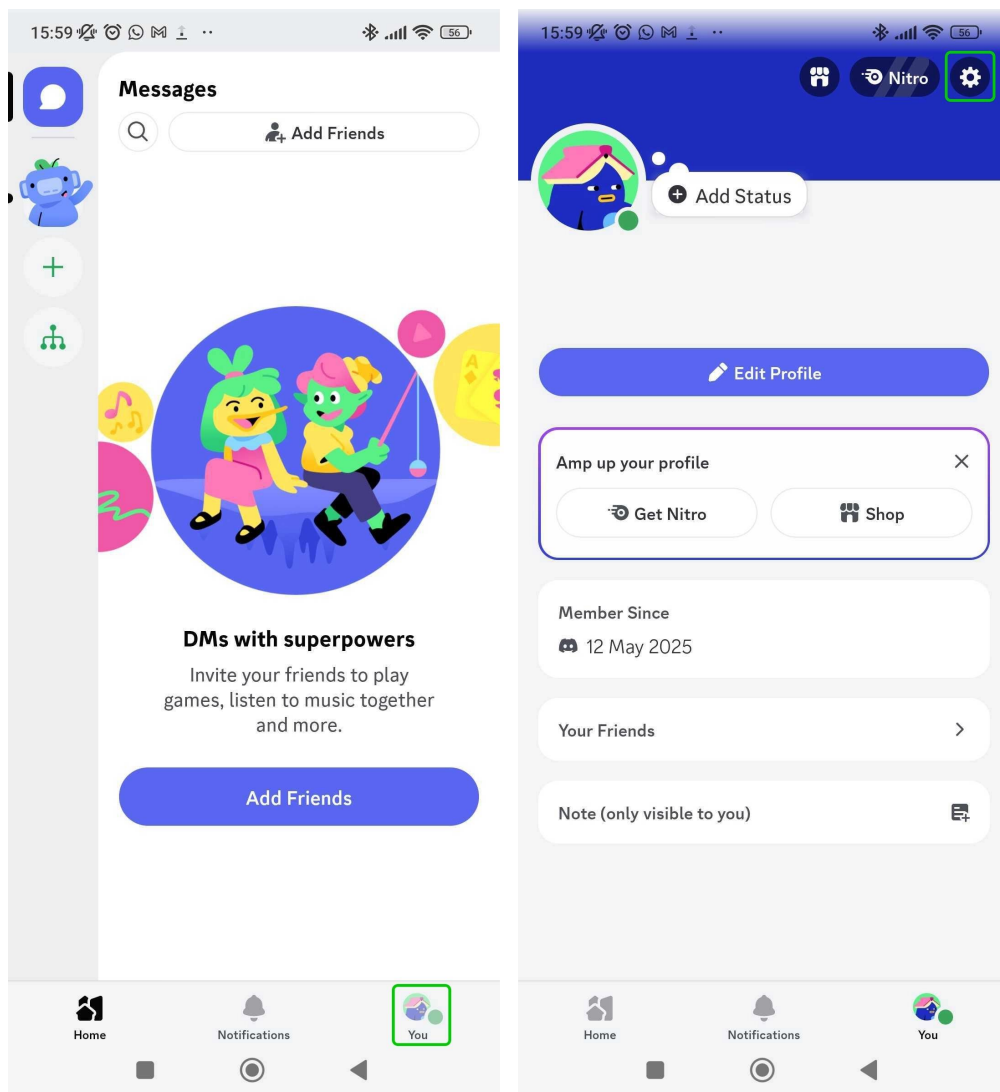
1 Accessing Content and Social settings

Discord does not have dedicated parental controls. However, your child's experience can be managed through their accounts Content and Social settings.

To access the Content and Social settings:

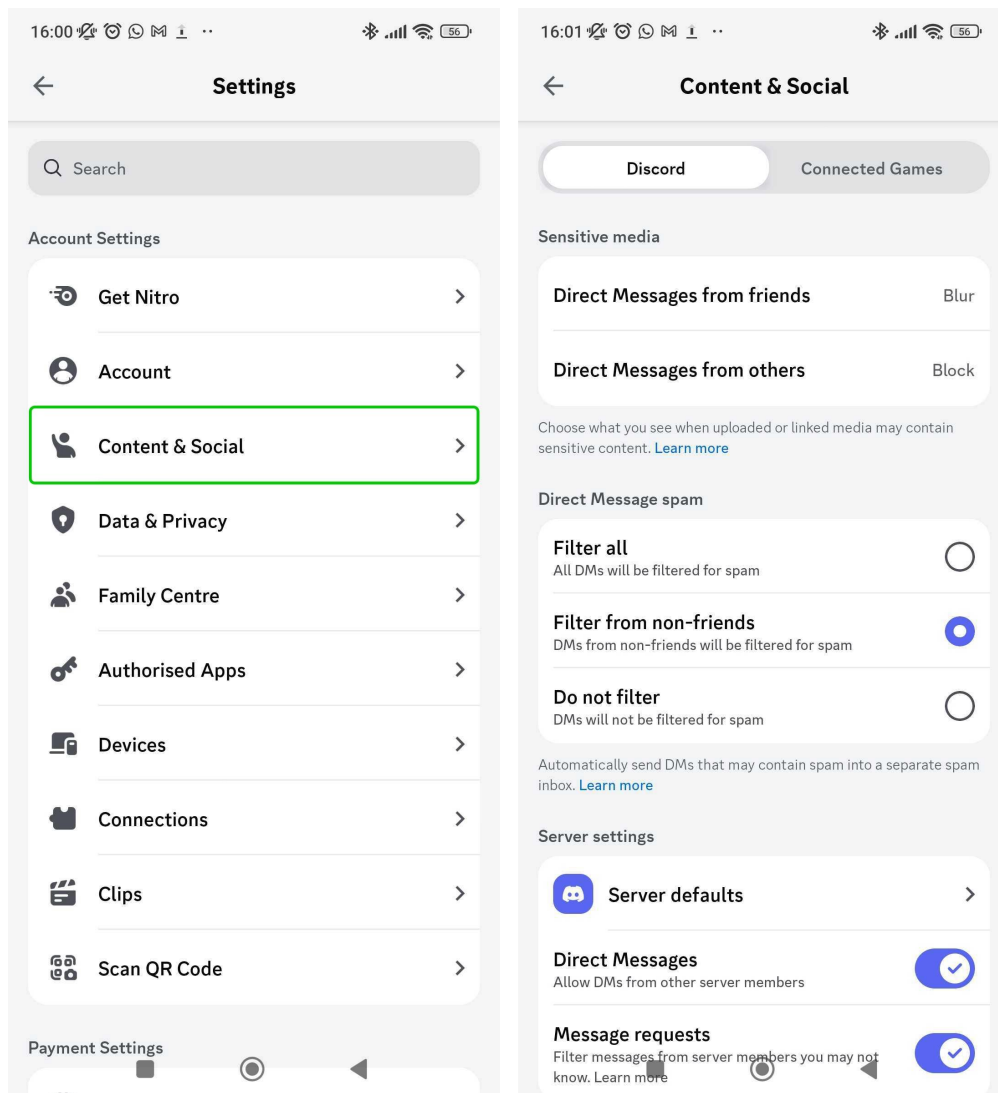
Step 1 – On the Discord home screen, click the **You** icon in the bottom right corner.

Step 2 – On the You page, click the **gear** icon in the top right corner to access the settings.



Step 3 – In the settings, navigate to **Content & Social**.

Step 4 – You are now in the **Content & Social** menu, where you can begin managing your child's experience on Discord, such as who they message and friend.



2 Blocking Sensitive media

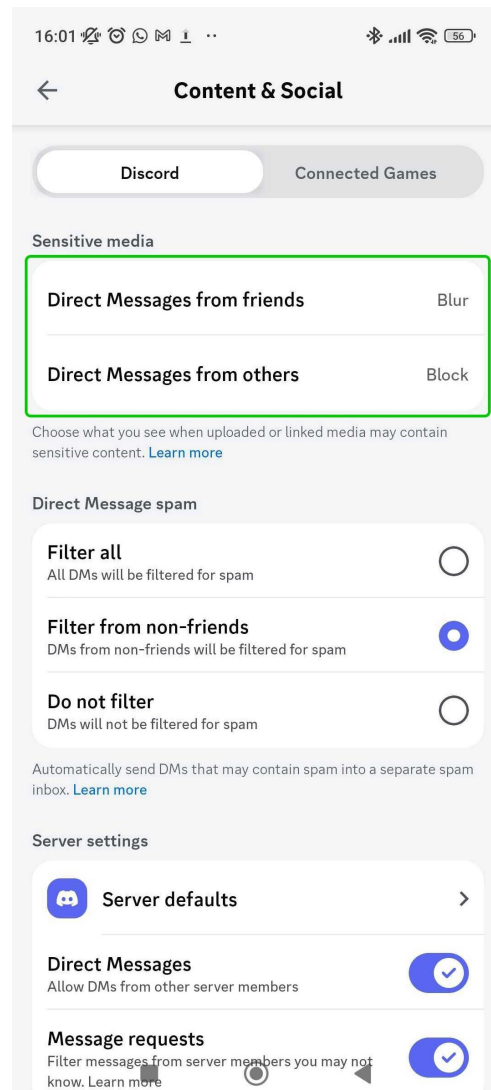
You can choose what your child will see when they come across or are sent sensitive content.

To block Sensitive media:

Step 1 – Inside the Content & Social menu, click **Direct Messages from friends** and

choose if you would like to **block** your child's friends from sending them sensitive content, or simply **blur** the content that is sent.

Step 2 – Once you have set the Direct Messages from friends option, go onto **Direct Messages from others** and choose **Block** to prevent strangers from sending any sensitive content to your child.



3 Filtering for spam

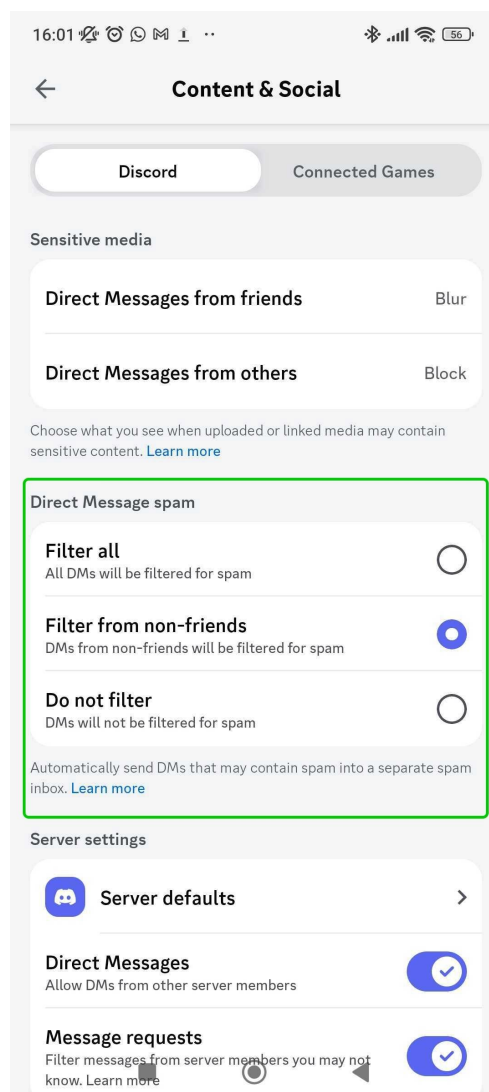
You can choose whether to filter your messages for spam on Discord. Filtering messages for spam will prevent your child from receiving unsolicited bulk messaging or advertising.

To filter spam:

Step 1 – On the **Content & Social** screen, navigate to the **Direct Message spam** section.

Step 2 – Choose to either **Filter all** messages or **Filter from non-friends**. This will prevent strangers from spam messaging your child.

Messages that are identified as containing spam will be automatically sent to a separate spam inbox.



4 Server settings

Discord operates by having users join different servers, where they can then interact with a group of people in the server. Settings can be applied to manage who can interact with the user when in a server.

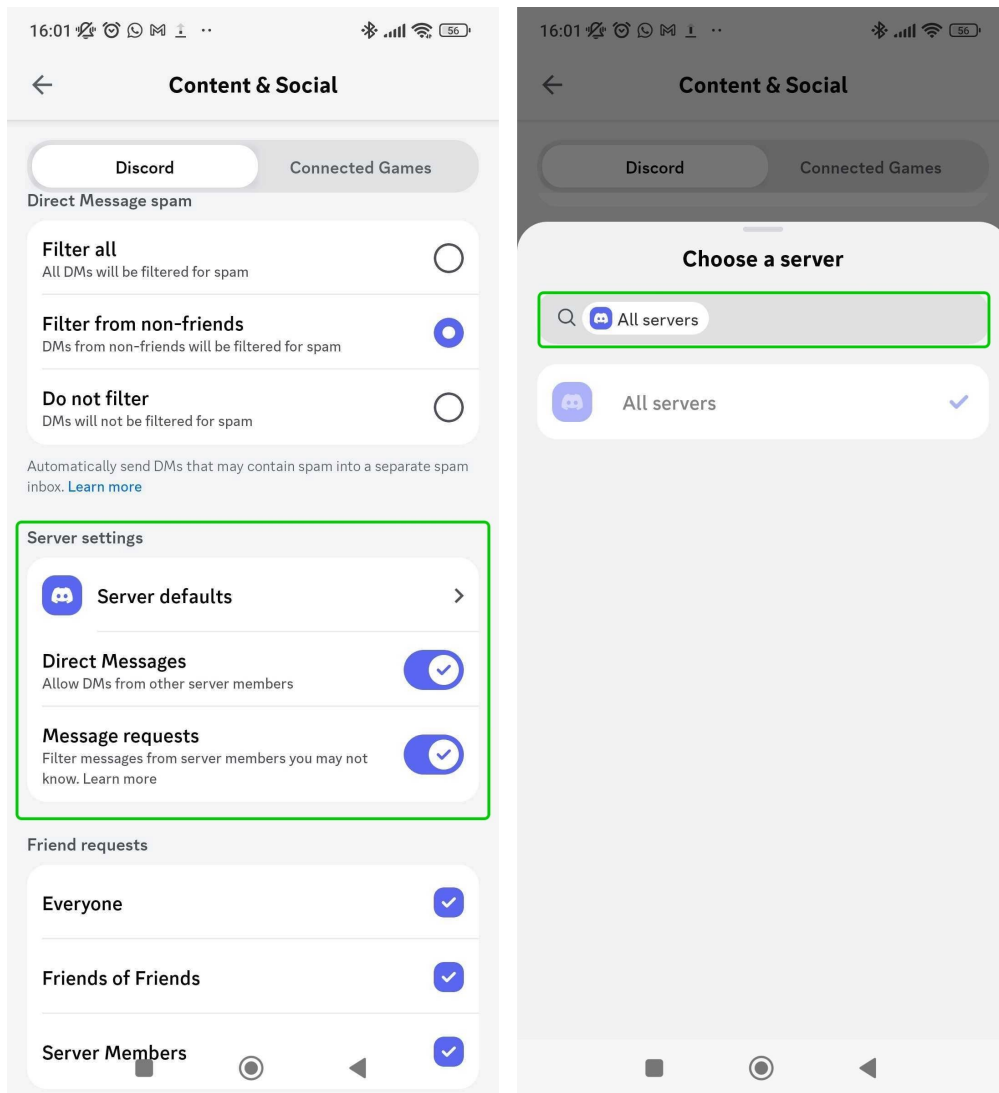
To edit Server settings:

Step 1 – From the **Content & Social** menu, scroll to **Server settings**.

Step 2 – Click **Server defaults** to select a specific server to apply settings to.

Step 3 – On the pop up, type the name of the server you would like to apply settings to in the **search bar**, or click **All servers** to apply these settings across every server.

Step 4 – Use the **toggles** to enable or disable DMs from other members of a server and filter messages from server members your child does not know.

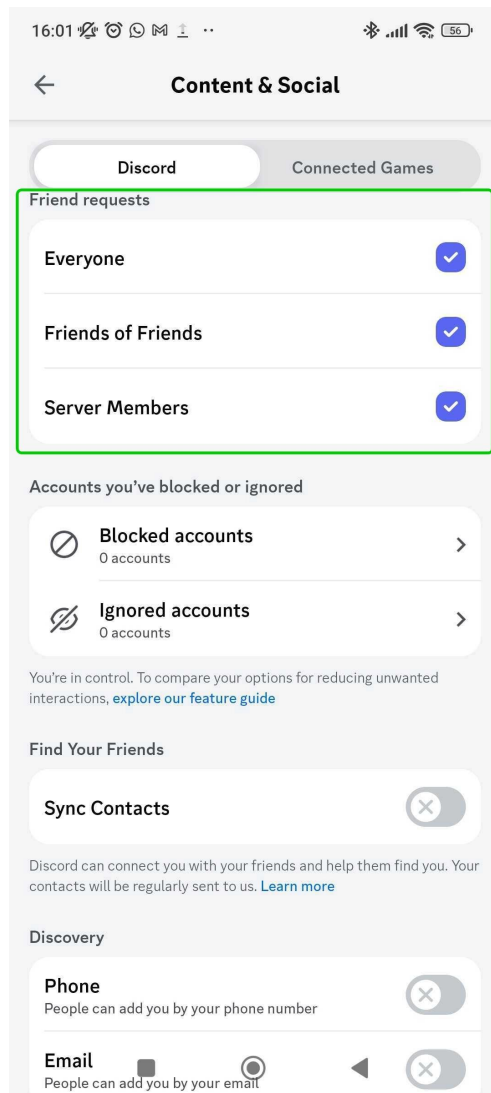


5 Managing friend requests

Step 1 – In **Content & Social**, scroll to **Friend requests**.

Step 2 – **Check the boxes** to the right to decide whether to allow friend requests from **Everyone**, **Friends of Friends** or **Server Members**.

Step 3 – If you would like to block anyone from sending friend requests to your child, and instead only allow them to send requests to people they know, **uncheck all the boxes**.



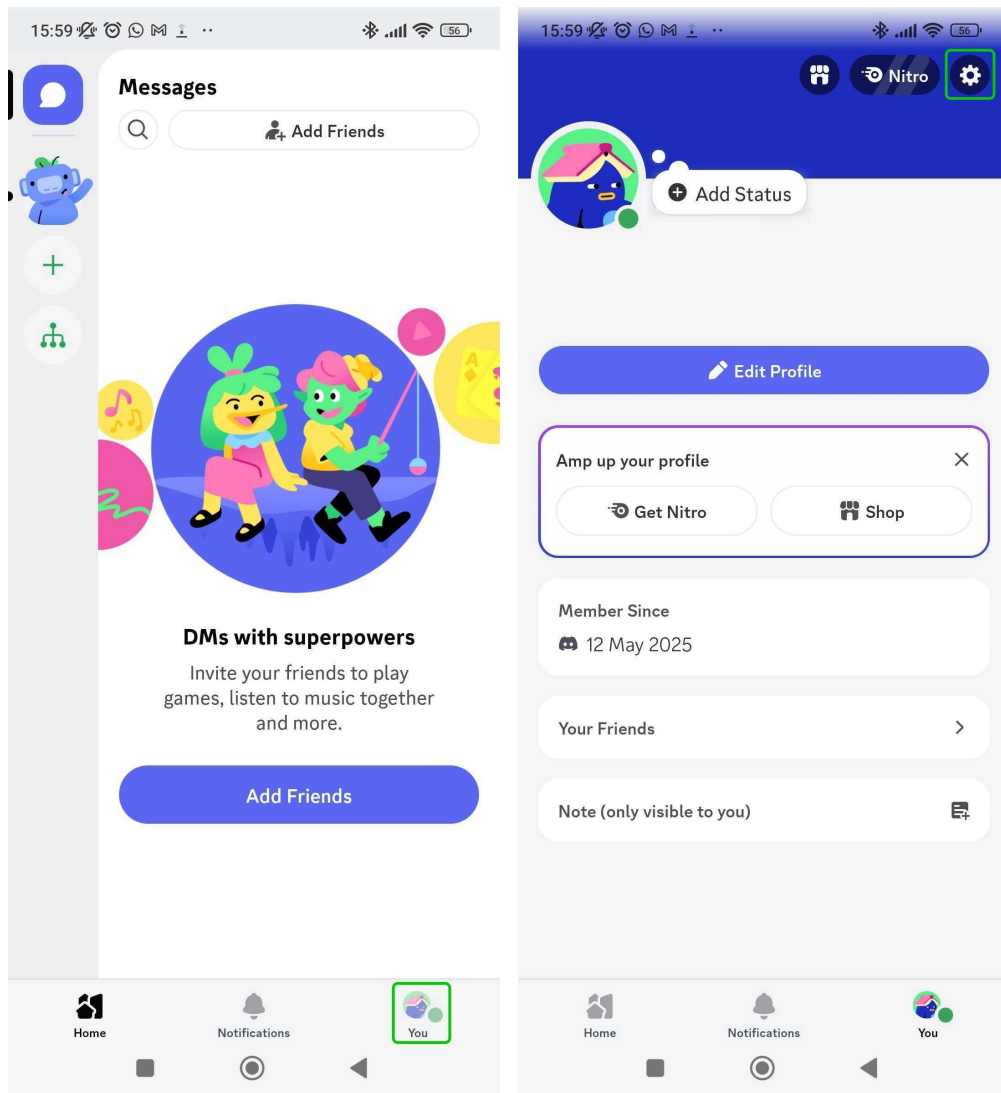
6 Discord Family Centre

Discord has a Family Centre feature that allows parents to link their Discord profile to their teen's account. Linking profiles will let parents view their child's activity on Discord.

To set up Family Centre:

Step 1 – From the **Discord Home Screen**, click **You** in the bottom right corner.

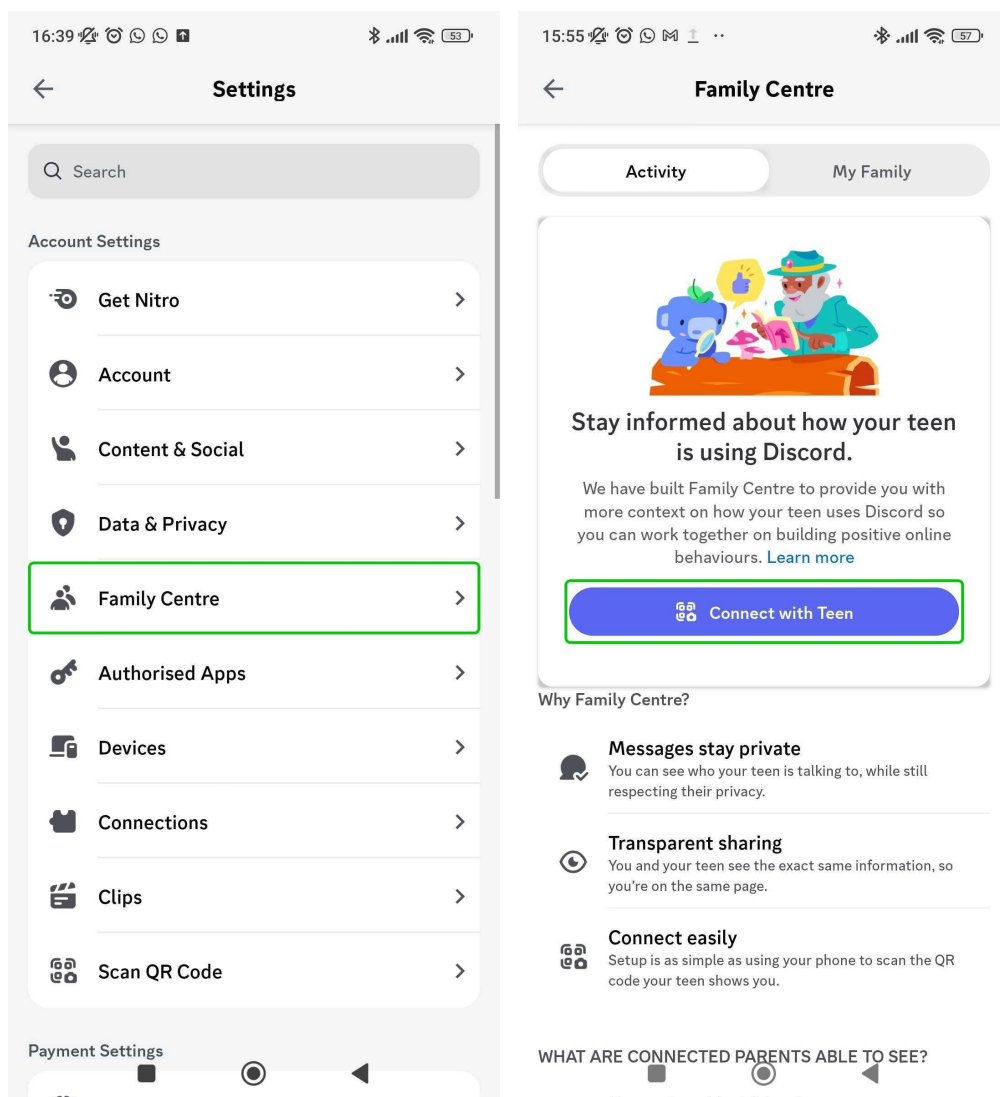
Step 2 – On your profile page, click the **gear icon** in the top right of the screen.



Step 3 – In the Settings, select **Family Centre**.

Step 4 – On the Family Centre screen, click **Connect with Teen**.

Step 5 – You will now have to **scan a QR code** on your child's screen. This will send your child a request to link your profiles. Once your child accepts, Family Centre will be set up.



Step 6 – Now that Family Centre is set up, you can view how many users your child has messaged or called, any new friends and how many servers they are in.

