



You asked and We Listened 2024

Feedback from Parents Survey

S Brooke





You asked and we listened...

1. You asked us to provide Mayonnaise for your children at lunchtime.

We have ordered and are now offering mayonnaise to all children as a condiment for their school dinner. We will also continue to offer Tomato ketchup.

2. Some parents/carers told us that they we like to receive further advance notice of events and activities in and around school:

We have always communicated the school events on the School Website via the calendar and through the Termly newsletter. However, we recognise that this isn't hitting the spot.

We will send out a half termly events/activities schedule via email to keep you up to date with what's going on. The dates may be subject to change, but we hope that a half termly schedule will be more regular and useful for our families. We will continue to include the dates of events on our newsletter and on our school website.

3. It has been suggested that we add a further option to Arbor to allow for donations to be made to the school:

We think this is a fantastic idea and are confident that Arbor should allow this to happen for any voluntary donations. We are investigating how this will work and will communicate with parents/carers soon, once it is set up.

4. If you celebrate Christmas and Indian festivals, please consider Muslim students by celebrating Eid as well.

We will look to include this in our annual programme of celebrations. We are yet to decide how we will celebrate but ideas include, Arts and craft activities, baking Eid cookies, as well as educating children about a variety of religious festivals.



We liked your suggestions, however....

1. We find that having communication through Arbor and email slightly annoying, would be better to just stick with 1 tool for all communication. So, if you are using Arbor...just use that, rather than email things as well.

We appreciate what you are saying, and we have reduced our communications so that we no longer use text messages. This helps the school to save money since 'in-app' messages through Arbor do not cost the school anything extra. However, we will still need to send emails and these are sent through Arbor too, however, we appreciate that they don't appear on your Arbor App. The reason we send emails as well as in-app messages is because emails are the only way that we can send an attachment such as a newsletter, a letter from school or promotional literature that parents/carers may be interested to read.

2. Reporting the absence of children to be done electronically via Arbor.

Whilst we appreciate that this would be convenient for parents/carers, we often need to speak to parents to understand the full details of the absence. Therefore, we ask parents to continue to contact the school by telephone to report their child's absence.