



Parents/Carers Evening Feedback

Spring Term 2023

Microsoft Office UserWebsite Version





Parents/carers Feedback Survey Results

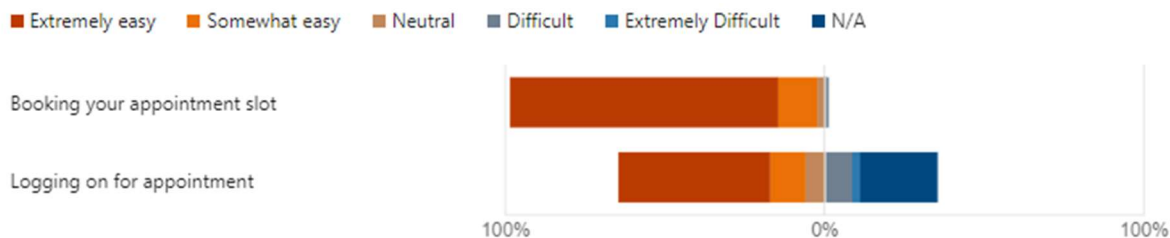
At Loxdale, we felt that our Parents' Evening generally went smoothly overall and allowed parents/carers and teachers to talk about children's progress in a calm, private and quiet environment.

We already have our own ideas about how we could improve it for next time, along with other things that we would like to change across the school. However, what is equally important is what parents/carers and children think.

A survey was sent to all parents/carers following this year's Parents/carers Evening and we are pleased that the feedback is very positive overall- we have received lots of constructive feedback and ideas for the future and have spoken to some parents/ carers directly to help us with this. Below is a summary of the survey results and a few of the comments that we have received.

Online parents/carers evening

On the whole, parents/carers were very happy with the ease with which bookings could be made. All but two responses were positive with one parent remaining neutral and only one parent recorded that they had difficulty booking an appointment.



However, it was clear that some parents/carers struggled with actually logging on for the appointment with 14.5% of those parents/carers who had booked online appointments finding it either difficult or extremely difficult to log on.

We are looking into different ways of holding online appointments in order to avoid this next year, as we recognise that some parents do prefer online meetings.



In addition, it was clear that most parents/carers prefer the face-to-face option for meeting their child's teacher. 56% preferred face-to-face meetings, with 30% preferring a mixture of both throughout the years and only 14% putting down online as their preference. **We will look into holding the majority of meetings face-to-face, with some options for online appointments next year.**

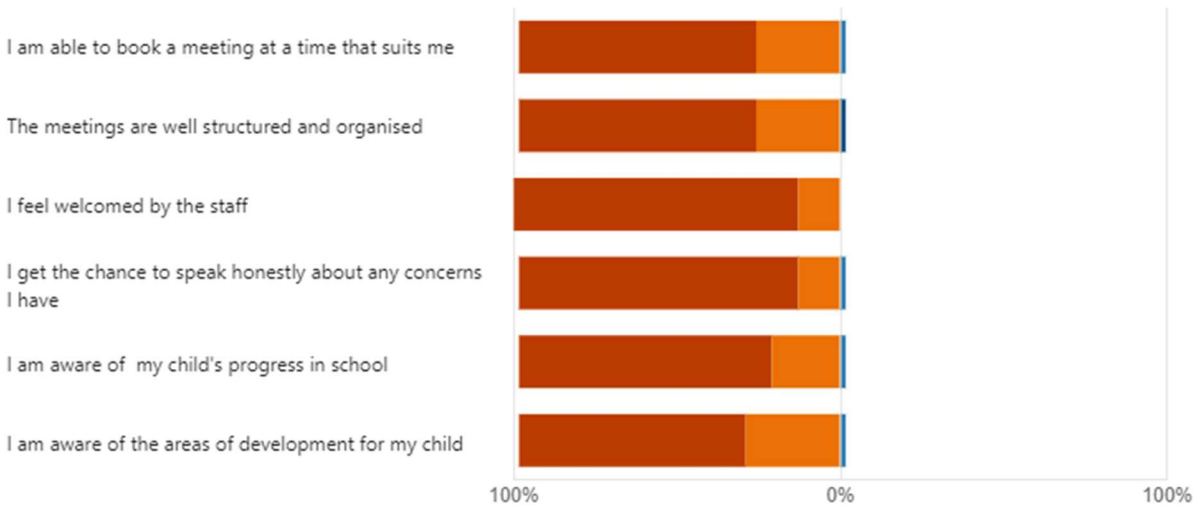
- Online
- Face to face
- A mixture of both



How did it go?

We asked a series of questions to understand how parents/carers felt about the evening as a whole. We are extremely pleased that the general consensus is that it was very positive. There were six questions in all. For five of the question, parents/carers answered with a resounding 'Strongly agree' or 'Agree' (97.6% of parents/carers). And even more pleasing is that 100% of parents/carers agreed/strongly agreed that they felt welcomed by staff.

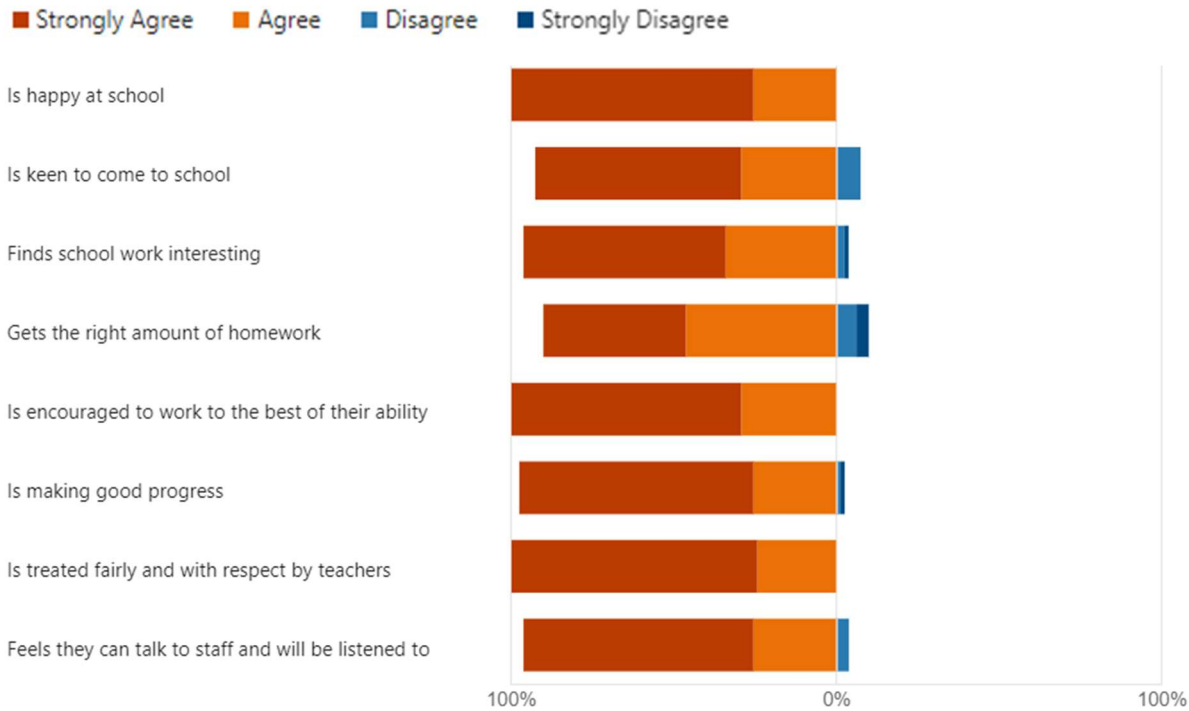
- Strongly Agree
- Agree
- Disagree
- Strongly disagree





Your child's experience at Loxdale

We asked eight questions to help us understand how parents/carers feel about their child's experience at Loxdale. For all eight questions, the responses were really positive, with 92% of parents/carers answering agree or strongly agree for each of the eight questions. In addition, of the eight questions, three of those questions received 100% positive responses. 100% of parents/carers agreed or strongly agreed that their child was happy, encouraged to work to the best of their ability and is treated with respect by teachers.



We noticed that 10.8 of parents/carers felt that their children did not get the right amount of homework.

We will look to identify if parents/carers felt they get too much or too little and seek to address this concern. However, we will remain conscious that 89.2% of parents/carers strongly agree or agree that the amount of homework is right for their child.

Parents/carers thoughts

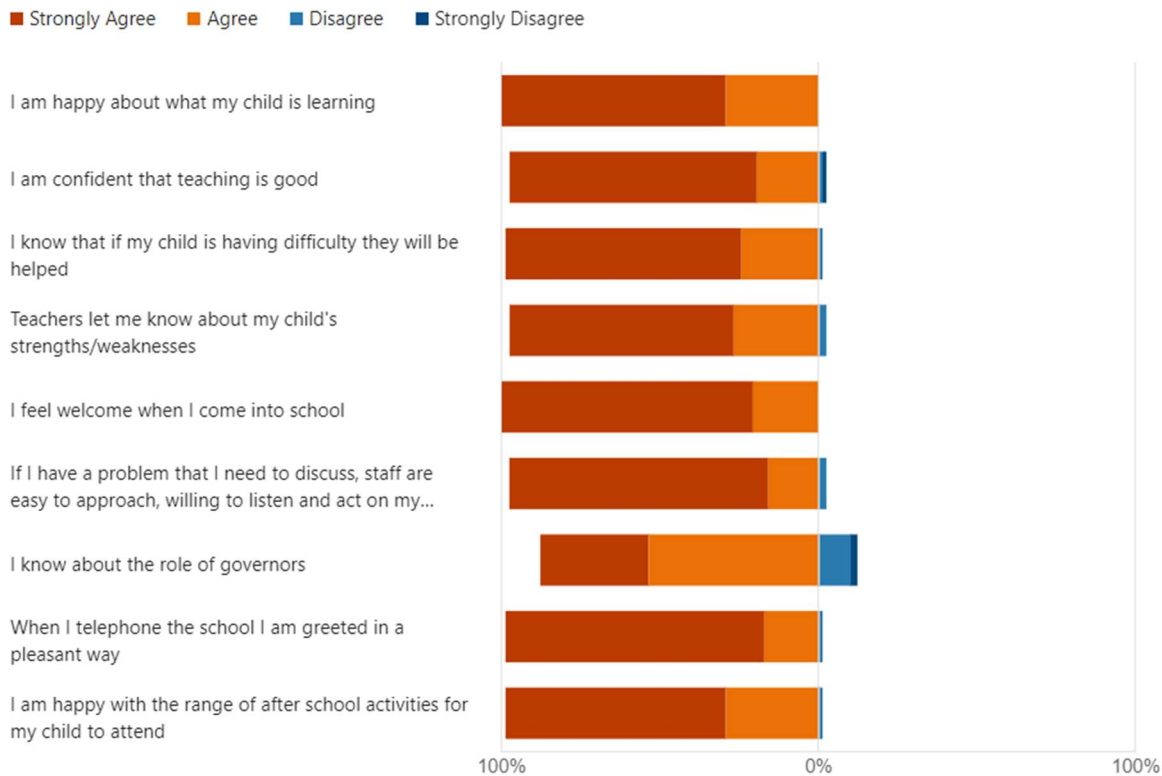
We asked nine questions about parents/carers thoughts on the partnership between themselves and Loxdale.

100% of parents/carers agreed or strongly agreed that they were happy with what their child is learning and that they feel welcome when they come in to school.

Parents/Carers Feedback Results 2023



At least 97.6% of parents/carers felt confident that teaching is good, that if their child is having difficulties that they will be helped, that teachers let them know about their child's strengths and weaknesses and that if they have a problem, that staff are easy to approach and willing to listen/act on their concerns and that when telephoning the school, they are greeted in a pleasant way.



The role of the Governor is often one that we need to improve on and this year, is just the same. 12.2% of parents/carers answered that they did not know about the role. We will look to address this over the course of the year.

We have added a section to the school website that explains the role of a governor in a school including a short video that helps to explain a little more.

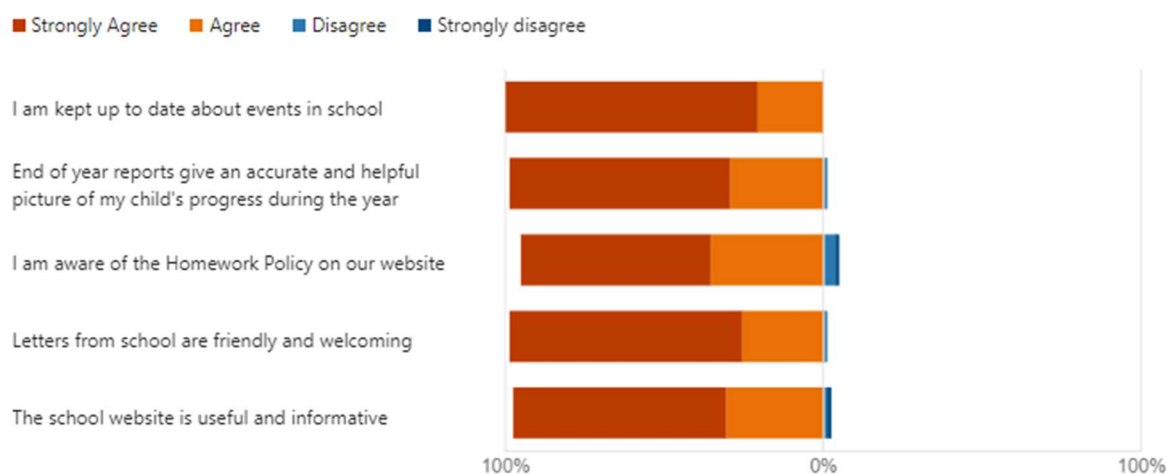
This can be found on the [Governor Page of our website](#) where you can also read about who our governors are and why they wanted to be a governor at Loxdale. In addition, we will ensure that there are Governors in attendance at the next Parent's Evening so that they can answer any questions that you may have and talk to you about their experiences as a Governor.

Communication

We asked five questions about the way the school communicates with parents/carers. 100% of parents/carers felt that they are kept up to date with events in school. 98.8% of



parents/carers felt that end of year reports are accurate and helpful and that letters from school are friendly and welcoming.

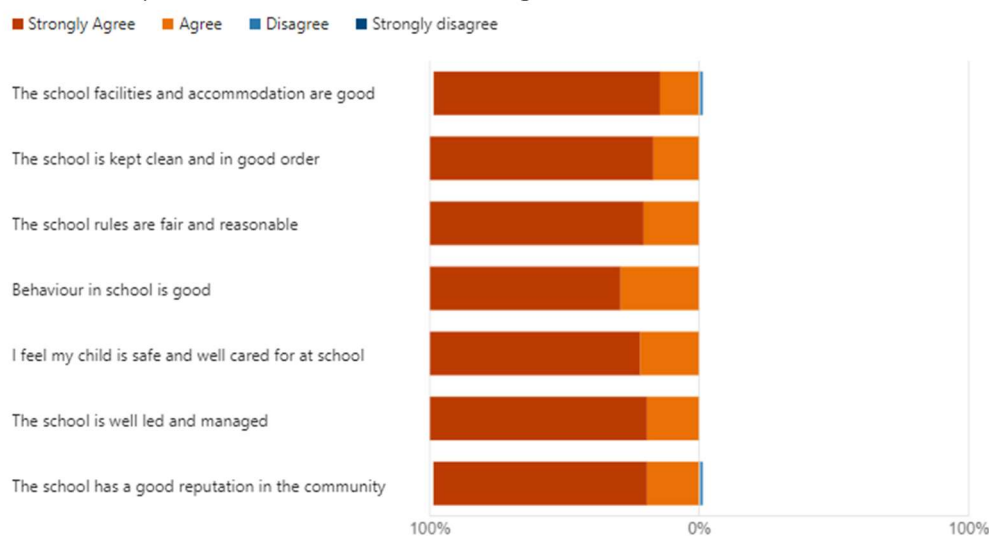


97.6% of parents/carers felt that the school website is useful and informative. However, 4.9% of parents/carers were not aware that the Homework Policy is on our website.

You can find the Homework policy on our [School Policies page](#). In addition, we will look to create a homework page on our website that should be easier and clearer to find.

Loxdale Primary School in general

We asked a further seven questions about Loxdale as a whole and were really pleased with how well we are thought of generally by parents/carers. 100% of parents/carers agreed that children are safe and well cared for, that the school is clean and tidy, the rules are fair and reasonable, behaviour in school is good and that the school is well led and managed. Further, all but one parent felt that the facilities and accommodation are good and that the school has a good reputation in the community. In each instance we have contacted any identified parents/carers to investigate their concerns further.





Your comments

The school has been overwhelmed by the number of positive comments made in our survey. It is clear that the school is well thought of amongst parents/carers. Every parent that completed the survey, overwhelmingly had something positive to say about the school. There were a number of times that similar comments appeared, when asked about the things we do best, there were many times that we read comments along the lines of **"Welcoming kids and parents/carers at the gates"** and **"The school looks safe and the staff are always friendly"** and **"Encouraging children to do their best"**.

Here are a few of our favourite comments:

"School is amazing, staff appear to really care about their students and the families. I like the pride within the school and the morals being set. Fantastic resources within the school. Staff are very friendly and willing to give support when needed."

"I really appreciate when I share any concerns with a staff member, they really help in finding a solution and always keep me updated. They are always friendly, especially Mrs Scott and her little note book"

"I think the care that staff give is your strength. If parents/carers feel that their little one is being treated as teachers would treat their own child, nothing can beat that. Thank you"

"My daughter is educated and cared for safely at school. Last year I commented on the survey that due to her additional needs it would be nice for her to be able to become involved in after school clubs. This was made possible by me attending clubs with my daughter last year and now this year she enjoys attending independently. Thank you for listening to feedback and helping to improve inclusion."

"Providing a safe, secure and positive environment to develop our children, being open and transparent in communications and providing excellent facilities and additional tools for learning."

"Teachers put the children at the heart of everything. It is a delight to see the new things at the school it looks fantastic!"

We also asked what we could do better, it is important to know what parents/carers think. We had some really useful suggestions and will be looking at these in more depth soon. We will provide further feedback on our website in the near future with a special 'We're listening' page, where we can inform parents/ carers of what we have done to address suggestions if at all possible.



Thank you.

We would like to thank you all for both attending the parents/carers evening and completing the survey. Your support and feedback goes a long way to helping us make Loxdale the school that it is.

Loxdale Primary School is not just a building. We are very much a school that prides itself on being part of the community, a community that is represented by the children, parents/carers and families that use the school. We are extremely pleased that so many of you think so highly of Loxdale and thank you all for the huge part that you all play. Whilst we are aware that we do not always get everything right and that parents/carers are not always 100% satisfied with the actions we take, please be assured that we will **always** strive to be the very best we can be and continue to make improvements wherever possible.

We have completed the drawer for the £25 prize and the winning parent has been contacted.